

Minutes of the KenCom Operations Board Meeting
Held, Wednesday, February 18th, 2026
2:00 p.m.
Yorkville Police Department
3rd Floor, East Conference Room, Rm 337
651 Prairie Pointe Dr. Yorkville, IL 60560

Member	Agency	Present	Absent
Dan Gallup	OFD	X	
Ismael Diaz	MPD	X (2:12)	
Jason Langston	KCSO	X	
Scott McCarty	BKFD	X	
Gene Morton	PPD	X	
Ray Mikolasek	YPD	X	
Cliff Fox	Village of Newark	X	
Jeff Mathre	NFD		X
Derek Forseth	LRFFD		X
Patrick Pope	LSFD		X
Derek Hagerty	SFD	X	
Drew Santa	OPD		X
Tom Meyers	MFD		X
	ATFD		X

Others Present: Pamela Hurtig, KenCom Director; Jenny Haske, KenCom Deputy Director; Sarah Jenkins, KenCom Operations Manager; Bonnie Walters, KenCom Executive Assistant; Andy Most, Oswego Police Department; Anthony Joutras.

Ray Mikolasek called the meeting to order and requested a roll call of the membership. Seven of the thirteen members were present, resulting in having a majority of a quorum for voting purposes.

Mikolasek called for approval of the agenda. Gallup made a motion to approve the agenda as submitted, seconded by Morton. Discussion. All members present voting aye. Motion carried.

Mikolasek called for Public Comment – None

Mikolasek called for Correspondence – None

Staff Report – Hurtig gave a Personnel Report as follows: We have three new telecommunicators who will be starting KenCom’s training program on February 23rd. TC Gatto was nominated for the Illinois Sheriffs Association TC of the year. She has been with KenCom for over five years and has always been dedicated to our organization. We want to extend our gratitude for her endless contributions. Training as follows: February monthly training is on TTY, Q1 part 2 of the SFVEMSS EMD Training, 911 Liability in PowerPhone, and additional fire training. Supervisor Gunther is attending the NENA 911 Center Supervisor Program February 23rd-25th in Rockford. TC Nuevo is attending the NENA Center Training Course, March 2nd-4th, in Arlington Heights. Project Updates as follows: DFSI – Recording equipment was installed on June 29th and the two consolettes have been returned to the floor. CESSA – Nothing new to report, pending Cohort date with the state for initial implementation information. HipLink – Working

on some issues with pages not being received, and have to update the HipText count as we have gone over what was purchased. Phoenix G2 – System audits continue, Little Rock Fox is on hold by Kendall IT due to a billing cutover they have been working on. Training has been tentatively scheduled for March 3rd at OFST1. Session Border Controller – AT&T contract was signed, new cutover date is pending for the week of March 9th. CommsCoach – Weekly meetings continue while working on building out evaluations. NIU (Strategic Plan Project) – The management team will continue to fill in the mid- and long-term goals on the spreadsheet provided by NIU and then send it to the Board Chairs for their input. Space Analysis – Wrapping up the project and finalizing the presentation for the Town Hall Meeting. RapidSOS – Still writing on RapidSOS to release version 2 of the Non-Emergency Call Handling module to move forward with implementation. General Information: Economic Interest Statements will be emailed and need to be completed by May 1st. KenCom’s Town Hall Meeting to present the results of the space needs analysis will be held at the Yorkville Police Department, 651 Prairie Pointe Dr, on Thursday, March 5th at 5:30 p.m. Text to 9-1-1 totals for January were 6.

Closed Session Minutes but do not release – None

Consent Agenda – Mikolasek called for approval of the consent agenda. Morton made a motion, seconded by Hagerty to approve the consent agenda, which includes the following:

- Approval of the January 2026 Operation Treasurer Report; January 2026 Surcharge Treasurer Reports.
- Approval of the January 18th, 2026 Operations Board Minutes.

All members present voting aye. Motion carried.

Mikolasek called for the Standing Committee Reports:

Strategic Planning Committee – Hurtig stated they met this morning and they did a demo with Skydio drone as first responder.

Finance Committee Report:

Operation Fund Bills – Morton made a motion to approve the February 2026 Operation bills, in the amount of \$204,465.63, seconded by Gallup. Discussion. A roll call was taken with all seven members present voting aye. Motion carried.

Surcharge Fund Bills – Morton made a motion to approve the February 2026 Surcharge bills, in the amount of \$102,273.66, seconded by Langston. Discussion. A roll call was taken with all seven members present voting aye. Motion carried.

Anticipated Expenses – Hurtig reviewed the anticipated expenses contained in the packet. Morton made a motion to approve the anticipated expenses for the Intrado Session Boarder Controller and HipLink for an amount not to exceed \$12,640.56 (11,968.56 for Intrado, \$672 for HipLink), seconded by Langston. Discussion. A roll call was taken with all seven members present voting aye. Motion carried.

Mikolasek called for Old Business:

Ismael Diaz joined the meeting at 2:12 p.m., which resulted in a quorum for voting purposes.

9-1-1 Goes to Springfield – Hurtig stated another event in Springfield has been scheduled for next week on February 24th, and will bring forward any new information.

Other Old Business – None.

Mikolasek called for New Business:

Closed Session Audio Destruction – None

Little Rock Fox Fire Operations Discussion – Gallup stated he was sent the discussion for Little Rock Fox Fire. The first item was for an update on the Special Ops Tones, and Haske stated they are working on them. The second item was about status checks and whether each agency can have its own and sign a waiver if needed, or change the interval to every 15 minutes instead of 10 minutes, as a policy change. Hurtig stated that they cannot have each fire agency doing things differently for consistency. After the discussion, Haske stated she will make that change to the policy, increase it to 15 minutes, and bring it back to March's Operations Board Meeting. The final item was regarding Major Vehicle Accidents, and to see the response that was built, and when they are getting upgraded. Jenkins stated there was some confusion when that first came out, and they have done clarification training. Discussion ensued.

Policies – None

Other New Business – None

Any Other business – Hurtig stated, as a reminder, the dispatchers do not change types once on scene for the police agencies. If not on scene, at the point it cannot be changed. Discussion.

Gallup thanked dispatch for all the large-scale calls in the last month, and they went great.

Closed Session – None

Action After Closed Session – None

Mikolasek stated the next Operations Board Meeting is Wednesday, March 18th, 2026; at The Yorkville Police Department, 650 Prairie Pointe, Yorkville at 2:00 p.m. Morton made a motion to adjourn the meeting, seconded by Gallup. All members present voting aye. The meeting adjourned at 2:17 p.m.

Respectively Submitted,

Bonnie Walters
Recording Secretary